

Complaint Analytics - Overview

Depot: DEP 118 (Depot 118)
CMWSSB Complaint Analytics · generated 16 Sep 2026, 22:21

Summary

1,436	1,408	28	115	726
Total	Closed (98%)	Open/Escalated	Streets	Complainants

Period: 19 Feb 2025, 13:58 to 06 Sep 2026, 09:22

Categories

Category	Total	Streets
Sewer Main Block	823	96
No Water Supply	227	70
Sewer - House Block	143	52
Water Pollution	115	34
Others	51	40
Sewer Machine Hole Open (or) Broken	25	16
Water Leakage in Service Line / Main Line	16	10
Water Short Supply	13	11
Booking Issues	7	5
New Water Connection Renewal	6	6
New Sewer Connection Renewal	5	4
Hand Pump Repair	3	2
Street Tank Supply Not Made	1	1
Rain Water Stagnation	1	1

Top Defective Streets (Sewer)

Street	Depot	Sewer
Srinivasaperumal Sannathi II Street	118	50
Muthiah Street	118	49
Pirasanna Vinayagar Koil 1St Street	118	38
Govarthan Street	118	37
Ponnusamy Street	118	34
Avvai Shanmugam Salai	118	33
Pillaiyar Koil Street	118	30
Nattu Muthu Street	118	27
Varatharajapuram Main Road	118	26
Parthasarathy Pettai	118	24
Poes Road	118	22
Anna Salai From Teynampet Signal To Kamarajar Arangam	118	21

Top Water-Issue Streets

Street	Depot	Water
Avvai Shanmugam Salai	118	20
Pirasanna Vinayagar Koil 1St Street	118	15
Pudupet Garden Street	118	13
Anna Salai From Teynampet Signal To Kamarajar Arangam	118	10
Thomaippan Street	118	9
Kanakasree Nagar	118	8
Ganapathy Street	118	7
J.j Road	118	7
Poes Garden	118	7
Rajakrishnarao Road	118	7
Sriman Srinivasan Road	118	7

Street	Depot	Water
T.t.k Road	118	7