

Complaint Analytics - Overview

Depot: DEP 121 (Depot 121)
CMWSSB Complaint Analytics · generated 16 Sep 2026, 21:37

Summary

793 Total	781 Closed (98%)	12 Open/Escalated	98 Streets	413 Complainants
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Period: 20 Feb 2025, 11:32 to 06 Sep 2026, 13:42

Categories

Category	Total	Streets
Sewer Main Block	390	75
No Water Supply	194	59
Water Pollution	79	32
Sewer - House Block	46	25
Others	29	17
Water Short Supply	15	10
Sewer Machine Hole Open (or) Broken	14	10
Water Leakage in Service Line / Main Line	13	10
Hand Pump Repair	4	2
New Water Connection Renewal	4	4
Booking Issues	1	1
Faulty Water Meter	1	1
New Sewer Connection Not Yet Given	1	1
Unclosed Roads	1	1
New Sewer Connection Renewal	1	1

Top Defective Streets (Sewer)

Street	Depot	Sewer
Rajasekaran Lane	121	36
Hamilton Bridge 2Nd Street	121	33
Dr.natesan Road	121	17
Chidhambarasamy 2Nd Street	121	16
Sir. P.s.sivasamy Salai	121	16
Dwaraga Nagar Colony 3Rd Street	121	15
Rayapet Highroad 3Rd Street (Alias) Thiru Vi Ka 3Rd Street	121	15
Veeraperumal Street	121	15
Pappu Masthan Durga Main Street	121	14
Mundakanniamman Koil Street	121	13
Avvai Shanmugam Salai (Alias) Llyods Road	121	12
Dr. Radhakrishnan Road	121	12

Top Water-Issue Streets

Street	Depot	Water
Dr. Radhakrishnan Road	121	17
Dr. Radhakrishnan Road 4Th Street	121	15
Dr. Radhakrishnan Road 9Th Street	121	14
Sir. P.s.sivasamy Salai	121	13
Appasamy Koil Street	121	11
Thiruveethiamman Kovil Street	121	11
Chandra Baugh Avenue 2Nd Street	121	9
Rajasekara Road	121	9
Balakrishnan Road	121	7

Street	Depot	Water
Veeraperumal Street	121	6
Chandra Baugh Avenue 1St Street	121	5
Rayapet Highroad 1St Street (Alias) Thiru Vi Ka 1St Street	121	5